

CONTACT FORM PRIVACY POLICY

The following privacy policy is provided pursuant to the current privacy laws (European Regulation 2016/679 “GDPR” - and Legislative Decree no. 196/03 and subsequent amendments and additions).

1. DATA CONTROLLER

Aeroporti di Roma S.p.A. with registered office at via Pier Paolo Racchetti, 1 - 00054 Fiumicino (Rome).

2. TYPES OF DATA PROCESSED

The data processed by ADR S.p.A. includes personal information such as name, surname and email address. Telephone, address, post code and city are optional data, as is the personal information you provide us with when completing your report.

3. PROCESSING METHODS

Data are processed in accordance with the law by means of manual, electronic and telematic tools, using algorithms strictly associated with the specified purposes, so as to guarantee the security and confidentiality of the data.

4. PURPOSE AND LEGAL BASIS OF PROCESSING

ADR S.p.A. will process your personal data and possibly also your details, voluntarily provided by you, for the sole purpose of answering suggestions, reports or complaints that you make and, where necessary, for handling any claims that may arise following a complaint made by you. The provision of data is necessary for these purposes. If you do not consent to data processing, it will not be possible to provide you with any services requested.

5. DATA RETENTION PERIOD

Your personal data will be retained only for the time necessary for the purposes for which they were

collected, in compliance with the principle of minimisation pursuant to Article 5.1.d) of the GDPR, for a period of 5 years, unless retained for an additional period for the purposes of any dispute.

6. DATA RECIPIENTS

Within ADR S.p.A., only parties entrusted with data processing by the Data Controller and authorised to perform the processing procedures to fulfil the purposes referred to in section 4 may become aware of the personal data provided by you. Your data may also be processed by authorised employees of Atlantia Group companies only, from whom ADR may request information in order to provide you with a full response. Data may also be disclosed to the relevant Public Authorities, to fulfil any legal obligations. In any case, your personal data will not be subject to dissemination.

7. RIGHTS OF DATA SUBJECTS

Lastly, please be informed that Article 7 of the Code and Articles 15-22 of the GDPR provide data subjects with the option to exercise specific rights; data subjects can obtain, from the Data Controller: access to, rectification of, erasure and processing limits on data. Data subjects are also entitled to object to processing. If you exercise your right to refuse permission to process your data, the Data Controller reserves the right to not follow up on your appeal and thus to proceed with the processing in the event that there are legitimate reasons to proceed with the processing that prevail over the interests, rights and liberties of the interested party.

The aforementioned rights can be exercised by contacting the Data Protection Officer (DPO) at the following address: dpo@adr.it. The Data Protection Officer's contact details are available at www.adr.it.